

# YOUR IT EVOLVED



# A BRIEF HISTORY

---

Established in 2008 Evolvment Networks has become one of the leading IT managed service companies in South Wales. With offices in Cardiff and London Evolvment supports organisations of all sizes taking pride in our transparent pricing and customer success ethos.



**Evovement offers an array of IT services from Helpdesk and onsite support to hardware and software consultancy.**

**IT Support  
Hardware  
Software  
Training  
Cloud Solutions  
Cloud E-mail  
Cloud Storage  
Office Moves & IT Relocation  
Security & Remote Access  
Network Design  
Certified EU GDPR  
Routers, Switching & WiFi  
Servers & Storage Devices  
Cabling, Connectivity & Internet  
Backup & Disaster Recovery**



## WHATS INCLUDED

2 HOURS INCLUSIVE SUPPORT  
15 MINUTE RESPONSE  
DEDICATED HELPDESK  
24/7 PROACTIVE MONITORING & SUPPORT  
24 HOUR RESOLUTION TARGET  
3RD PARTY SOFTWARE SUPPORT  
TELEPHONE AND EMAIL SUPPORT  
48 HOUR ONSITE FIX  
PERSONAL ACCOUNT MANAGER  
USER MANAGEMENT  
NETWORK AUDIT  
MONTHLY REPORTING  
QUARTERLY IT REVIEWS  
IT SECURITY FRAMEWORK

FROM **£10**  
PER USER/MONTH



## WHATS INCLUDED

4 HOURS INCLUSIVE SUPPORT  
15 MINUTE RESPONSE  
DEDICATED HELPDESK  
24/7 PROACTIVE MONITORING & SUPPORT  
12 HOUR RESOLUTION TARGET  
ASSET & INVENTORY TRACKING  
TELEPHONE AND EMAIL SUPPORT  
VENDOR SUPPORT  
24 HOUR ONSITE FIX  
PERSONAL ACCOUNT MANAGER  
USER MANAGEMENT  
NETWORK AUDIT  
MONTHLY REPORTING  
QUARTERLY IT REVIEWS  
3RD PARTY SOFTWARE SUPPORT  
IT SECURITY FRAMEWORK

FROM **£15**  
**PER USER/MONTH**





## WHATS INCLUDED

8 HOURS INCLUSIVE SUPPORT  
15 MINUTE RESPONSE  
DEDICATED HELPDESK  
24/7 PROACTIVE MONITORING & SUPPORT  
4 HOUR RESOLUTION TARGET  
ASSET & INVENTORY TRACKING  
TELEPHONE AND EMAIL SUPPORT  
VENDOR SUPPORT  
SAME DAY ONSITE FIX  
PERSONAL ACCOUNT MANAGER  
USER MANAGEMENT  
NETWORK AUDIT  
3RD PARTY SOFTWARE SUPPORT  
MONTHLY REPORTING  
QUARTERLY IT REVIEWS  
CYBER SECURITY RESPONSE  
IT SECURITY FRAMEWORK  
GDPR SUPPORT

**FROM £20**  
**PER USER/MONTH**



 TIME TO TAKE ACTION

# THE NEXT STEP

PICKED THE PACKAGE THAT  
BEST SUITS YOUR BUSINESS IT  
CONTINUITY AND SUCCESS?

THEN CONTACT EVOLVEMENT  
NETWORKS ON 02920509074

EVOLVEMENT NETWORKS LTD | YOUR IT EVOLVED

